



VERA BAIRD^{QC}
POLICE & CRIME COMMISSIONER

**POLICE AND CRIME PANEL
REPORT OF THE MONITORING OFFICER**

26th JULY 2016

**COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER –
QUARTERLY REPORT JUNE 2016**

1. Purpose of the Report

- 1.1 To provide the Police and Crime panel with information about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer since November 2012.

2. Background

- 1.2 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred back to the Panel by the Independent Police Complaints Commission (IPCC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel's powers and duties in regard to complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled.
- 2.4 A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer
- 2.5 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received and every conduct matter recorded by the Monitoring Officer. In addition the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes. As a consequence of this list of complaints received between April 2016 and June 2016 is attached. .

Received	Nature of Complaint	Recorded / Action Taken
Sent to IPCC 6 th April 2016, received in Office of the Police and Crime commissioner on 27 th April 2016	That the PCC has not met with the complainant to discuss his concerns that her office have been forging letters from the PCC. The follows correspondence with the office over a number of years around this issue.	<p>Complaint not upheld as it did not meet the criteria set down in legislation.</p> <p>The concerns raised include operational matters which have been referred, on receipt of all the correspondence over a number of years have been referred to Northumbria Police.</p>
27 th April 2016	Complaint that the PCC has neglected her duties. In addition he lists a number of complaints that he feels the PCC should deal with.	<p>Complaint not upheld as it did not meet the criteria set down in legislation.</p> <p>The concerns raised include operational matters which have been referred, on receipt of all the correspondence over a number of years have been referred to Northumbria Police.</p>
14th June 2016	PCC has neglected to take action following a number of complaints referred to her that were against the Chief Constable of Northumbria Police	<p>Complaint not upheld as it did not meet the criteria set down in legislation.</p> <p>All complaints made about the Chief Constable were responded to by the PCC. The complainant took up the option to appeal the Commissioners decision to the IPCC. Two of the three complaints appealed were not upheld by the IPCC, we await the outcome of the third.</p>